

Frequently Asked Questions

Miniature Batteries

General Questions

1. I just swallowed a miniature battery. What should I do?

Immediately call the National Poison Control Center. They are open 24 hours per day and their number is 202-625-3333 (call collect). This service is partially funded by the battery industry.

2. Where can I find a cross reference guide for my miniature battery?

A useful cross reference guide is available to everyone on the Energizer website at www.energizer.com.

3. What is the best way to store batteries?

Keep batteries at room temperature. Heat can shorten their life and a damp location like the refrigerator is not recommended. We do not recommend storing batteries in a refrigerator.

4. Are there potential dangers or safety issues carrying loose batteries in a purse or pockets?

Yes, batteries can be short-circuited by metal items such as coins, keys, paperclips, etc. A battery that is subjected to a short-circuit can become very hot and increase the potential for leakage and personal injury.

5. My device uses a 357 battery. Can I also use an A76?

Yes. The 357 is the compatible in size to the A76. The A76 uses an alkaline manganese dioxide construction and will have a shorter service life than the 357 which has a silver oxide chemistry.

Frequently Asked Questions

Miniature Batteries

General Questions

6. The lithium miniature battery in my device is a "BR" number. Can I replace it with a "CR" number of the same size?

Yes, the BR and CR chemistries are generally interchangeable. For all consumer replaceable applications, the "CR" chemistry will work fine.

7. I have a battery that is a mercuric oxide chemistry. What can I replace it with?

There are some replacements depending on the size in the silver oxide and alkaline manganese dioxide chemistries. The replacement battery may not be suitable for all applications because of the different operating voltages of the different chemistries. Refer to the www.data.energizer.com for an obsolete reference guide.

8. Can I replace my silver oxide battery with the same size zinc air battery?

In general, it is not a good idea. Although silver oxide and zinc air batteries have common sizes, the zinc air battery loses power continuously once the tab is removed and is therefore not an appropriate choice for long duration applications.

9. I have used/old miniature lithium batteries. Are there any special disposal or shipping considerations?

Spent consumer lithium batteries are classified as non hazardous waste by the US Resource Conservation and Recovery Act and can therefore be disposed with other household waste. Since regulations can differ outside of the US, always check with local agencies to ensure compliance.

Frequently Asked Questions

Miniature Batteries

Hearing Aids

1. What are the common hearing aid battery sizes?

The most common battery sizes are 10, 13, 312 and 675. To make recognition easier, all manufacturers color code hearing aid batteries according to industry standards:

- 10 = yellow
- 13 = orange
- 312 = brown
- 675 = blue

2. Why does my battery have a tab?

Zinc air batteries use outside air as a source of power. The tab seals the air holes on the battery, ensuring freshness when purchased. After you remove the tab, the battery takes about a minute to activate and be ready for use. **Do not remove the tab until you are ready to use the battery;** replacing the tab will not extend the battery life. The EZChange dispensing system completely eliminates the need to handle tabs.

3. Do you recommend putting tabs back on the batteries when I am not using the hearing aid?

Replacing the tab on a hearing aid battery does not hurt the battery. However, putting the tab back does not extend the life of the battery.

4. What is the significance of the color of the tab?

The tab color matches the packaging color, and it is a method used by most manufacturers to help consumers quickly identify the correct battery size. For the color listing, please see question 1.

Frequently Asked Questions

Miniature Batteries

Hearing Aids

5. How do I get maximum performance from my hearing aid batteries?

Keep moisture from clogging the air hole by opening the hearing aid compartment every night. Turning your hearing aid off when not in use can also extend your battery life. There are also hearing aid storage kits that keep the hearing aid in an ideal humidity condition while you sleep. The benefits of these kits are dependent on the humidity levels in your environment as well as the quality of the kit.

6. Are hearing aid batteries interchangeable among manufacturers?

The battery dimensions are standardized across all brands. To help identify the correct size use the industry standard color coding system.

7. How long will my hearing aid batteries last?

Battery life is determined by length of use during the day, amplification and type of hearing aid. Consult your hearing care professional to determine the length of battery life.

8. Are there any special considerations for disposing of my used hearing aid batteries?

Like all other batteries, hearing aid batteries should never be disposed of by burning. Energizer hearing aid batteries are classified as common household waste. It is also a good idea to keep batteries, both new and used, out of the reach of small children, who may be tempted to swallow them.

9. My hearing aid battery uses the 230 size. What is this?

The 230 size is an old name for the 10 size.

Frequently Asked Questions

Miniature Batteries

EZChange™

1. Will EZChange™ work with any hearing aid?

Yes. EZChange™ works in any model hearing aid.

2. My battery door is different from others. Will EZChange™ work for me?

Yes. EZChange™ works with all styles of hearing aid battery cavity doors.

3. Are the batteries in EZChange™ fresher?

EZChange™ packed batteries have the same freshness characteristics as “spin packs”. The only difference is that EZChange™ removes the tab for you and keeps it inside the dispenser. All zinc air batteries need about one minute to reach full power once the tab is removed.

4. Does the EZChange™ magnet harm the batteries or the hearing aid?

No. The magnet has no effect on the batteries or the hearing aid performance. It also will not harm any credit cards.

5. Why are there different color EZChange™ dispensers?

EZChange™ uses the hearing aid battery industry’s standard color-coding system.

- 10 = yellow, 13 = orange, 312 = brown, 675 = blue

Frequently Asked Questions

Miniature Batteries

EZChange™

6. Besides dispensing batteries, are there any other benefits to EZChange™?

Yes. EZChange™ removes the old battery, eliminating the handling of tabs; keeps batteries more secure (no more batteries falling from the package into your purse or pocket); and precisely places the battery in your hearing aid every time.

7. Is EZChange™ refillable?

No. EZChange™ is designed to be disposable so it is not refillable.

8. My EZChange™ won't turn. What's wrong?

Make sure you have the activator bar all the way back – otherwise it stays in the locked position and the dial will not turn.

9. Can I use my battery caddy with EZChange™?

No. The EZChange™ dispenser removes the tab automatically. Once the battery is dispensed, it will start working.